

Privacy Policy

- **General information**

The personal data controller is Limatherm Sensor Sp. z o.o. with registered office in Limanowa ul. Tarnowska 1.

- The controller shall exercise due diligence with a view to protecting the interests and rights of data subjects and in particular ensure that the collected data are processed according to the law; they are collected for specified, legitimate purposes and not further processed in a manner that is incompatible with those purposes; they are relevant and adequate to what is necessary in relation to the purposes for which they are processed and they are kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which they are processed.
- The full contact details: Limatherm Sensor Sp. z o.o. with registered office in Limanowq, ul. Tarnowska 1.
- Limatherm Sensor shall process the clients' personal data based on the contract for provision of electronic services concluded in relation to making use of the functionalities of www.limathermsensor.pl website, provision of the service of running the user's account and processing of orders (art. 6(1) point b of Regulation of the European Parliament and of the Council (EU) 2016/679 of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/WE; hereinafter "GDPR").
- Limatherm Sensor may use the clients' personal data for marketing purposes consisting in promoting goods and services as well as products and services of Limatherm Sensor business partners. The legal ground for processing personal data for marketing purposes shall be the legitimate interests pursued by the controller (art. 6(1) point f GDPR) consisting in running marketing activities.
- Within its marketing activities Limatherm Sensor may send clients messages containing information on new products or services. Sending such information may only be possible if the clients have given their separate consent to marketing communication and such consent may be withdrawn at any time. Consent withdrawal is possible by contacting Limatherm Sensor Sp. z o.o. E-mail: marketing@limathermsensor.pl
- Furthermore, in some situations it is or may prove to be necessary to process the clients' personal data for purposes other than the above mentioned ones as they are necessary for the purposes of the legitimate interests pursued by Limatherm Sensor Sp. z o.o.. (art. 6(1) point f GDPR), in particular:

- for purposes related to monitoring and improvement of the quality of the services rendered,
- if it is applicable for purposes of internal reporting within Limatherm Sensor.

1.7. In cases other than the above mentioned ones the clients' personal data shall be processed only based on the prior consent and within the scope and for the purposes specified in the content of the consent.

- **Obligation to provide Limatherm Sensor with personal data**

- The client shall consent to Limatherm Sensor processing personal data provided by them while making use of the website and, in particular, while making use of enquiry forms.
- Providing personal data by the client shall be voluntary, however, lack of the client's consent to processing of personal data may result in Limatherm Sensor being unable to provide electronic services and there being no response to an enquiry.

- **Information on recipients of your personal data**

- With regard to processing of the clients' personal data for the purposes specified in point II, they may be made available to the following recipients or categories of recipients:
 - entities participating in the processes necessary for responding to the enquiries made on www.limathermsensor.pl website.
 - public administration authorities and entities conducting public tasks or acting as ordered by public administration authorities within the scope and for the purposes required by the law.

- **Periods of processing personal data**

- The clients' personal data shall be processed for the period necessary for provision of electronic services related to a response to the enquiry made.
- After the expiry of the above mentioned period the clients' personal data may still be processed within the scope required by the law or for the legitimate interests pursued by Limatherm Sensor as the controller within the scope as specified in point II above, and in case of the client's consent to processing of data after termination or expiry of the contract - until such consent has been withdrawn.

- **Rights of data subjects**

• Limatherm Sensor shall ensure that all the persons whose personal data are processed have the relevant rights under GDPR, that is:

- right of access to personal data including the right to obtain a copy of the data;
- right to demand rectification (correction) of personal data – if the data are inaccurate or incomplete;
- right to erasure of personal data (the so called “right to be forgotten) if:
 - the personal data are no longer necessary in relation to the purposes for which they were collected
 - the data subject objects to the processing
 - the data subject withdraws consent on which the processing is based and where there is no other legal ground for processing
 - the personal data have been unlawfully processed
 - the personal data have to be erased for compliance with a legal obligation;
- right to restriction of processing of personal data:
 - the accuracy of the personal data is contested by the data subject
 - the processing is unlawful and the data subject opposes the erasure of the personal data and requests the restriction of their use instead
 - the controller no longer needs the personal data for the purposes of the processing but they are required by the data subject for the establishment, exercise or defence of legal claims
 - the data subject has objected to processing pending the verification whether the legitimate grounds of the controller override those of the data subject.
- right to data portability if:
 - the processing is based on a contract concluded with the data subject based on the consent given by such a person
 - right to object to the processing of personal data on grounds relating to the client’s particular situation and where the processing of personal data is based on its necessity for the purposes resulting from the legitimate interests referred to in point II above.

6. The client shall be entitled to demand that the rights referred to point 5.1 above be exercised by contacting Limatherm Sensor by e-mail marketing@limathermsensor.pl, by telephone on (+48 18) 337 99 01 or by letter to the address: Limatherm Sensor Sp. z o.o. ul. Tarnowska 1 w Limanowej.

- **Right to withdraw consent to the processing of personal data**

The client shall be entitled to withdraw at any time his or her consent to the processing of personal data within the scope of the consent given. Consent withdrawal shall not affect compliance with the law of the processing of personal data based on the consent before its withdrawal.

- **Right to complain to the supervisory authority**

If in the client's opinion the processing of his or her personal data by Limatherm infringes GDPR provisions, the client shall be entitled to complain to the supervisory authority that is the President of the Personal Data Protection Office.

- **Cookies**

The website www.limathermsensor.pl makes use of Cookie files for collecting information related to the use of the service. Cookies are IT data, in particular small text files saved and stored on the devices by means of which the service user, the client makes use of the service websites. They enable:

- adjustment and optimisation of the service for the needs of clients and other users,
- creating statistics on viewership of the service subpages,
- ensuring safety and reliability of the service.

The service makes use of session Cookies, which are deleted after the web browser window is closed as well as permanent Cookies saved on the devices by means of which the user/client makes use of the Internet service. The service user, client may on their own and at any time change the settings concerning Cookies through settings of the web browser. In particular, it may be done by blocking automatic handling of Cookies in the web browser settings or notifications of every event of placing Cookies on the user's device. The detailed information on how to deal with Cookies is available in the software (web browser) settings.